



ATTO Technology, Inc.

Product Release Notes

ATTO Configuration Tool v4.14 - Windows®

1. General Release Information

The ATTO Configuration Tool helps you customize the settings of your ATTO storage Controller to maximize the performance of your storage connection. While the factory settings on your host adapter should provide excellent performance for a wide range of applications, some specialized applications may benefit from modification of the adapter settings to tune the adapter for a specific performance range.

These product release notes define the new features, changes, known issues and release details that apply to the ATTO Configuration Tool v4.14 that was released on May 2, 2014. This information pertains to the Microsoft® Windows OS including Windows XP, Vista, 7, 8, 8.1, Server 2003, Server 2008, Server 2008 R2 and Server 2012.

2. Changes

- **Version 4.14 (Released 5/2/14)**
 - The following apply to changes made from v4.13 to v4.14. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - Added single sign-on support between Windows client and service.
 - Added the ability to limit access to only Windows Administrators that are in the “ConfigTool Users” group.
 - Added support for new ATTO products: NT2012, NS2162 and Thunderlink FC 2162.
 - CLI tools are now packaged in the diagnostics package.
 - An error message when saving a (multipath) path is no longer clobbered by successfully saving the next path.
 - Service now displays “replaced” and “failed” device status for firmware that reports it.
 - Added a warning for users to backup RAID groups before converting.
 - Added a notification for scheduled or canceled shutdowns is given on platforms that do not do this natively.
 - Added menu items to rescan multipathing targets and controllers.
 - Added the ability to remember login passwords.
 - Modified behavior to indicate that a reboot is required instead of error code 0 when installing a Windows driver.
- **Version 4.13 (Released 1/16/14)**
 - The following apply to changes made from v4.12 to v4.13. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - Support for PowerCenter Pro has been added
 - Support for GT and 12Gb HBAs has been added to the diagnostic scripts
 - The packaged CLI tools have been updated to the latest available version
 - RAID group names are handled in a case sensitive manner
 - Resolved an issue where ConfigTool Drive Metrics keep going even if an enclosure is unplugged.
 - Fixed a problem where SNMP MIB information is incorrect for “raidMemberTable”

- Fixed an issue that caused a crash to occur if certain error codes are encountered.
- **Version 4.12 (Released 10/28/13)**
 - The following apply to changes made from v4.11 to v4.12. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - Added support for Windows 8.1
 - Corrected an error where the daemon failed to receive WMI events.
 - Resolved an issue with link speed and topology are being marked “unknown” when connected to a 16Gb FibreConnect switch
 - Fixed issue where help text hyperlinks were not working
 - Fixed issue where help text does not open browser when clicking on website link
- **Version 4.11 (Released 06/27/13)**
 - The following apply to changes made from v4.10 to v4.11. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - Added a checkbox on the RAID group Properties panel that indicates the RAID group is bootable.
 - Resolved a hardware buzzer issue.
 - The error message was clarified if the root certificate is missing.
 - Thunderbolt diagnostics are collected when no RAID HBAs are presents.
- **Version 4.10 (Released 03/12/13)**
 - The following apply to changes made from v4.09 to v4.10. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - Added support for dual domain devices.
 - Added support for SSD RAID groups.
 - Added support for maintaining health profile data for drive that use special characters in their serial number or other vital information.
 - Added support to collect RAID firmware crash data.
 - The SES slot number on the adapter drive table is displayed instead of SAS address.
 - The name and type of device are properly indicated in the tree with multipathing.
 - Devices are properly removed from the tree upon a cable pull.
 - The S.M.A.R.T. data dialog no longer refuses to open with a message about the file being missing if the drive uses all 16 bytes of PRODUCT or all bytes of VENDOR area.
 - The firmware version of the R60F expander is now displayed on the flash tab.
 - The drive properties page has been rearranged so that all port addresses can be displayed.
 - SAS or SATA is now indicated on the RAID drive properties page.
 - An additional SNMP table is now provided to relay dual domain information.
 - S.M.A.R.T. attributes are no longer validated, since some drives report values that are out of range which may cause the S.M.A.R.T. data dialog box from being displayed.
 - The timezone for RAID adapters is now properly initialized, which fixes a one hour skew during standard time.
 - Resolved an issue where the notification applet blinks when muted if the hardware buzzer is disabled.
 - Resolved an issue where RAID firmware sends an un-terminated log message, causing a system crash.
 - Any number of hotspares can now be created using the hotspare wizard. Also, the block size of the disks are now validated during member replacement and local hotspare creation.

- **Version 4.09 (Released 11/29/12)**
 - The following apply to changes made from v4.08 to v4.09. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - A new tab has been added to manage NPIV settings.
 - The ConfigTool now supports NPIV on windows platforms only.
 - Celerity 16Gb support to the Windows and Linux diagnostic scripts.
 - Devices can be added/removed in a rapid fashion without consequence .
 - The adapter buzzer now sounds for non-Thunderbolt adapters when clicking the notification test button.

- **Version 4.08 (Released 11/08/12)**
 - The following apply to changes made from v4.07 to v4.08. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - Added process power management events from the ESASRAID driver.
 - Activated the on-board buzzer on the adapter that triggered a buzzer event only.
 - Added detect mute button events from ThunderStream products.
 - Resolved a timing related crash on shutdown if SNMP is enabled.
 - Resolved a crash when committing the Notifications Plane contents with an email password.
 - Resolved conflict with StorNext.
 - Made changes to the operating system display for Window 8.

- **Version 4.07 (Released 09/28/12)**
 - The following apply to changes made from v4.05 to v4.07. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - Removed the discovery mode option in the NVRAM panel for a 16Gb Celerity FC adapter.

- **Version 4.05 (Released 08/13/12)**
 - The following apply to changes made from v4.03 to v4.05. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - Added support for OEM branding.
 - Added support for time-stamped log messages from a RIAD device.

- **Version 4.03 (Released 04/23/12)**
 - The following apply to changes made from v4.02 to v4.03. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - The installer now makes the application available to all users.
 - Several freezes in the system service have been resolved.
 - Several crashes related to the auto discovery system were resolved.

- **Version 4.02 (Released 02/14/12)**
 - The following apply to changes made from v4.01 to v4.02. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.

- **New Features, Enhancements and Changes**
 - SNMP support has been added.
 - Help menu now features a 'Run Diagnostics' option for troubleshooting purposes, which displaces the former option to save logs under the Notifications panel. RAID logging has also been improved.
 - Support for FastFrame CT and NT adapter series has been added.
 - Gen 3 PCIe transfer rate support has been added.
 - Hot spares can now be assignable to RAID groups via CLI.
 - Support for sounding the buzzer on buzzer-equipped hardware, controllable by the Notification Application.
 - Performance, stability and logging improvements.

- **Version 4.01 (Released 09/06/11)**
 - The following apply to changes made from v4.0 to v4.01. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - The integrated help text features new icons for the buttons the user can click as well as manipulate in the table of contents.
 - This release offers improved support and functionality with 3Gb RAID adapters.
 - Rare instances of system hangs have been resolved.

- **Version 4.0 (Released 08/17/11)**
 - The following apply to changes made from v3.38 to v4.0. You must use the latest product drivers for your specific adapter whenever updating the ATTO Configuration Tool version. The latest driver sets can be accessed via the ATTO website.
 - **New Features, Enhancements and Changes**
 - Support for ExpressSAS H6F0GT.
 - This release represents a major update to the GUI interface and capabilities. Whereas previous versions contained a single application, this release provides a GUI application and system service. Refer to the product manual for more information on the setup and operation of these components.
 - This release offers the ability to set-up, manage and optimize storage connected locally and remotely to ATTO storage controllers. This includes the ability to remotely access and update NVRAM settings, updating system firmware and drivers, as well as retrieving system event logs.
 - Only one instance of the ConfigTool can be installed on a host at any one time (i.e. either v3.38 **or** v4.0, but not both).
 - This version does not have SNMP enabled. Use an earlier version of the ATTO ConfigTool if you require SNMP.

3. Known Issues/Advisements

- The Notifications tab can be viewed and changed without logging into a host.
- The audible and visual notifications only work with the system service on the local machine (not remotely).
- Drives may not disappear in the ConfigTool if a cable is pulled with no IO.
- The ConfigTool client doesn't detect when it has been disconnected from a daemon.
- Manually entered IP addresses or hostnames are not saved.
- Installer extraction process does not automatically start the installation process on Windows.
- The maximum transfer size control is no longer available in 4.xx.
- No warning message is displayed after resuming from "sleep" or "hibernate" to inform a user about the time required for the 3808 to boot.
- The ConfigTool installer may flag the installation with an error but no error occurred.
- User must terminate the ConfigTool to disconnect from a remotely connected host.
- The ConfigTool shows an incorrect date for the flash version.
- The ConfigTool may hang when running the diagnostics package when an R680 is in a bad state.
- The ConfigTool hangs at "Connecting" message box when MPD has missing LUNs.
- Volumes are not displayed when using Multipathing and Windows Server 2012.

4. Affected Products

ATTO ConfigTool for the following ATTO products:

- CelerityFC
- ExpressSAS H6xx
- ExpressSAS H12xx
- ExpressSAS R6xx
- ThunderStream SC 3808D/E
- Thunderlink FC
- Thunderlink NS
- Thunderlink NT

5. Contacting ATTO Support

ATTO Technology, Inc. is renowned for its technical support services. ATTO's goal is to provide you the quickest response possible for your technical support needs, and is available Monday-Friday, 8:00 AM to 6:00 PM EST (except holidays).

ATTO Technical Support can be contacted via phone or email:

- Phone: 716.691.1999 ext. 242
- E-Mail: techsupport@attotech.com