



ThunderStream™ SC 3808 Release v1.00 – Microsoft Certified

1. General Release Information

These product release notes define the new features, changes, known issues and release details that apply to the ThunderStream SC 3808 RAID Storage Controller Desklink™ Device, version 1.00, which was released on 07/17/13. This information pertains to Microsoft Windows Operating System including Windows 7 and 8 platforms.

2. Changes

- **Version 1.00 (Released 07/17/13)**
 - **Note:** It is recommended that firmware dated 07/15/13 be utilized with this driver release.
 - **New Features, Enhancements and Changes**
 - Initial release for the ThunderStream 3808 Desklink Device.
 - Microsoft WHQL certification performed on drivers for Windows 7 (x64 and x86) and Windows 8 (x64 and x86).

3. Known Issues/Advisements

- An LTFS Volume can potentially become corrupted on an LTO tape drive behind the Thunderlink SH 1068 if a Thunderbolt host goes to sleep or hibernates with data in the buffered cache. There are two options to avoid this situation:
 1. Disable the OS sleep/hibernate mode if LTFS operations are used
– OR –
 2. If sleep mode is required, go into the LTFS application and set the utility to flush the cache as soon as the OS closes the file (sync_type set to close). This may affect performance.
- Note: Please contact ATTO Technical Support if you need additional information or assistance with these configuration suggestions.

4. Affected Products

Product Name	SKU
ThunderStream SC 3808D Desklink Device	TSSC-3808-D00/DE0
ThunderStream SC 3808E Desklink Device	TSSC-3808-E00

5. Contacting ATTO Support

ATTO Technology, Inc. is renowned for its technical support services. ATTO's goal is to provide you the quickest response possible for your technical support needs, and is available Monday-Friday, 8:00 AM to 6:00 PM EST (except holidays and plant closings).

ATTO Technical Support can be contacted via phone or email:

- Phone: 716.691.1999 ext. 242
- E-Mail: techsupport@attotech.com