



## ThunderStream™ SC 3808 Release v1.05 - Windows®

### 1. General Release Information

These product release notes define the new features, changes, known issues and release details that apply to the ThunderStream SC 3808 RAID Storage Controller Desklink™ Device, version 1.05, which was released on 07/17/13. This information pertains to Microsoft Windows Operating System including Windows 7, 8, Server 2008 R2 (x64 only) and 2012 platforms.

### 2. Changes

- **Version 1.05 (Released 07/17/13)**
  - **Note:** It is recommended that firmware dated 07/15/13 be utilized with this driver release.
  - **New Features, Enhancements and Changes**
    - Initial release for the ThunderStream 3808 Desklink device.
    - Added event logging to discovery process.
    - Pass through devices in firmware versions prior to 1.15 are not discovered to prevent potential data corruption.
    - Added improvements so I/O transfer sizes are not limited to 1MB for Windows 8 x86.
    - Added uninstall functionality to the driver installer.

### 3. Known Issues/Advisements

- An LTFS Volume can potentially become corrupted on an LTO tape drive behind the Thunderlink SH 1068 if a Thunderbolt host goes to sleep or hibernates with data in the buffered cache. There are two options to avoid this situation:
  1. Disable the OS sleep/hibernate mode if LTFS operations are used  
– OR -
  2. If sleep mode is required, go into the LTFS application and set the utility to flush the cache as soon as the OS closes the file (sync\_type set to close). This may affect performance.
- Note: Please contact ATTO Technical Support if you need additional information or assistance with these configuration suggestions.

### 4. Affected Products

Product Name	SKU
ThunderStream SC 3808D Desklink Device	TSSC-3808-D00/DE0
ThunderStream SC 3808E Desklink Device	TSSC-3808-E00

## 5. Contacting ATTO Support

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ATTO Technology, Inc. is renowned for its technical support services. ATTO's goal is to provide you the quickest response possible for your technical support needs, and is available Monday-Friday, 8:00 AM to 6:00 PM EST (except holidays and plant closings).

ATTO Technical Support can be contacted via phone or email:

- Phone: 716.691.1999 ext. 242
- E-Mail: [techsupport@attotech.com](mailto:techsupport@attotech.com)